

From: Paul Morgan [mailto:pmorgan5@rochester.rr.com]
Sent: Wednesday, October 28, 2009 11:47 AM
To: Ombudsman Program
Subject: Suggestion for the Pilot Ombudsman Program

A Suggestion for the Pilot Ombudsman Program:

In many cases the only effective solution* to such problems is to reassign subject applications to another examiner who will more promptly and correctly act on them.*

Thus, in order for this Ombudsman Program to be effective, the assigned Ombudsman must have the power to do so, or at least the full cooperation of group directors in doing so.

Thank you,

Paul F. Morgan

*It is apparent from the widespread ignoring by certain examiners of PTO, even statutory, requirements [such as the statutory requirement for "special dispatch" in handling all reexaminations, the NON-prosecution of ancient multi-continuation "submarine" applications or reissues in favor of easier new applications, the repeated issuing of serial multiple non-final office actions with additional alleged new art to delay or avoid appeals, etc.,] that some examiners do not seem to have been effectively manageable [at least by the prior PTO management] other than by transfers of important patent applications to examiners who will handle them promptly and properly.